# **Meeting: Tablet Shipping Estimate**

* Peta (Project Manager)
* Seydou (Restaurant Consultant)

**Peta (Project Manager):** Hi Seydou. It’s me again.

**Seydou (Restaurant Consultant):** Hi Peta! What’s up?

**Peta:** We haven’t really talked about an estimate for shipping and receiving these tablets.

**Seydou:** Once you’ve decided how many tablets you’ll need, I’ll put the order in with Terrific Tablets and have them shipped from the warehouse.

**Peta:** And how long does that take?

**Seydou:** Usually about a week.

**Peta:** *Usually* about a week? Could it take longer?

**Seydou:** It depends on if they have the stock, which they should.

**Peta:** What are the chances that they wouldn’t have the stock?

**Seydou:** Low. I just got an email that they’re releasing a new, upgraded version of the tablet. They’re expected to arrive a few weeks before you’ll need them.

**Peta:** Have there been any past incidents with delayed shipping?

**Seydou:** They did have an issue a few months ago on another project I consulted on. The installation was scheduled for the day after the devices were set to arrive, and the delay forced the entire rest of the timeline to be pushed back. But only by a few days.

**Peta:** Good to know—we’ll be aware of the unlikely possibility of an extra 2-3 days in case of a shipping delay, but will expect them to arrive on time unless we hear from you.

**Seydou:** Sounds good. Anything else?

**Peta:** What about broken devices? Does that happen?

**Seydou:** Sometimes there’s an issue, but rarely.

**Peta:** Got it. If there are any broken devices, will they be able to expedite replacements overnight?

**Seydou:** Yes, that’s my understanding.

**Peta:** Super helpful, Seydou. Thank you!